



Supporting Kin And The Children They Raise

Coding Justice

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Marla Spindel, Executive Director, marla@dckincare.org

Stephanie McClellan, Deputy Director, stephanie@dckincare.org

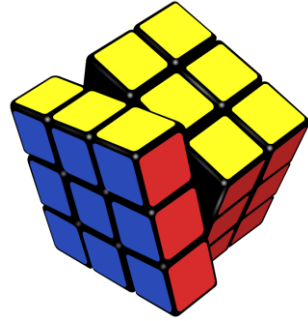
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What Is The Social Justice Problem We Want To Tackle?

- ▶ Barriers to Access Public Benefits administered by DC Department of Human Services Economic Service Administration (ESA) Centers
 - ▶ TANF, SNAP & Medicaid



What Specific Barriers To Access Can Coding Justice Help Solve?



- ▶ The Combined Application for TANF, SNAP & Medicaid is not PDF fillable
- ▶ The Combined Application is not easily viewed on cell phones
- ▶ ESA Service Center Staff are not knowledgeable about eligibility/documentation requirements and tell constituents incorrect information

How Can Technology Help Solve These Problems?



- ▶ Convert the Combined Application to a PDF fillable form
- ▶ Insert Help Bubbles in the Combined Application for TANF, SNAP & Medicaid to explain eligibility and documentation requirements
- ▶ Make this revised Combined Application easily viewed in multiple formats:
 - ▶ mobile app; and/or
 - ▶ mobile-friendly website

Help Bubbles In Combined Application For TANF, SNAP & Medicaid

While Help Bubbles are needed for all eligibility requirements, today we will primarily focus on the non-financial eligibility and documentation requirements for relative caregivers applying for TANF **BECAUSE:**

- Publics benefits, especially TANF, are generally set up for traditional parent-child families
- TANF requires proof that the caregiver and child are related and living together
- Proving relatedness and living together for non-traditional families is burdensome and complicated
- ESA workers and constituents are often confused or fail to understand the requirements for proving relatedness and living together for non-traditional families



Where Can TANF Eligibility/Documentation Requirements Be Found?

- ▶ The ESA Policy Manual contains all the eligibility/documentation requirements and is located on the DHS website at:
<https://dhs.dc.gov/publication/esa-policy-manual>
- ▶ The ESA Manual is long (550 pages), dense, and complicated, with No Page Numbers!
- ▶ While there are requirements throughout the Manual that generally apply to relative caregivers, only 5 pages are specifically designated as applicable to relative caregivers (pp. 124-128 of the Manual)



What Help Bubbles Do We Need In The Combined Application?

- ▶ See Combined Application with Sticky Notes setting forth proposed Help Bubbles (Exhibit 1)



TANF Grants (October 1, 2019-September 30, 2020)

Family Size	Countable Income Limits/ Max Grant Amounts
1	\$415
2	\$515
3	\$658
4	\$804
5	\$928
6	\$1,093
7	\$1,251
8	\$1,383

SNAP Grants (October 1, 2019-September 30, 2020)

Household Size	Gross Monthly Income 200% FPL	Net Monthly Income 100% FPL	Monthly SNAP Benefit Range
1	\$2,082	\$1,041	\$30-\$194
2	\$2,820	\$1,410	\$30-\$355
3	\$3,556	\$1,778	\$30-\$509
4	\$4,292	\$2,146	\$30-\$646
5	\$5,030	\$2,515	\$30-\$768
6	\$5,766	\$2,883	\$30-\$921
7	\$6,502	\$3,251	\$30-\$1,018
8	\$7,204	\$3,620	\$30-\$1,164
Each additional person	+\$738	+\$369	+\$146

Our Technology Questions For You:

- ▶ **Q1: Can we change information in the Help Bubbles later?**
- ▶ **Q2: Can you show us how to insert our own Help Bubbles?**



Your Questions?

