

# COVID EMERGENCY RESPONSE

empowering relative caregivers through crisis

1

## Innovated Client Representation

- Bridge digital divide with technology for virtual court hearings and remote client meetings
- Assist clients to apply online for benefits and services



2

## Enhanced Service Delivery

- Available same-day to represent clients in virtual emergency court hearings
- File court documents for clients online



3

## Emergency COVID Support

- Help clients apply for unemployment compensation, rental and utility assistance
- Deliver emergency food and furniture
- Create and distribute educational fliers about COVID protections for DC residents



4

## Expanded Community Board

- Converted to monthly virtual meetings
- Doubled community board membership
- Engaged in multiple community initiatives

