

# ESA Operational Status

## Service Centers

*Pick-up/Drop-off only*

### Taylor Street

*1207 Taylor Street NW*

### H Street

*645 H Street NE*

### Congress Heights

*4049 South Capitol Street SW*

Anacostia Service Center & Fort Davis are **temporarily closed**

## Call Center

Monday through Friday  
7:30am-4:45pm

**(202) 727-5355**

Customers can request an application be mailed

## EBT Distribution Centers

Monday through Friday  
7:30am-4:45pm

### Good Hope Road

*1649 Good Hope Road SE*

### H Street

*645 H Street NE*

## Applications & Verifications



### Mobile Phone

DC First (formally DC Access) Mobile App  
iPhone & Android



### Online

[dcbenefits.dhs.dc.gov](https://dcbenefits.dhs.dc.gov)



### Mail

Department of Human Services  
Economic Security Administration  
Case Record Management Unit  
P.O. Box 91560  
Washington, DC 20090



### In Person

Pick-up or drop-off at one of three open Service Centers

# ESA Legislative Updates

- American Rescue Plan, 2021
  - Temporary SNAP Benefit Increase Extended (Jan – Sept 2021)
    - Through September 2021: Increase reflected in regular monthly benefit
  - P-EBT authority extended through summer
  - TANF Pandemic Emergency Assistance grant

# ESA Food Access Updates

- **Emergency Allotments** continued through Feb
- **P-EBT** Submitted plan for SY 2020-2021
  - Families with questions on their P-EBT benefits can visit <https://dhs.dc.gov/p-ebt>

**\$92 million**

in emergency allotments issued to over

**47k households**

**\$35 million**

in P-EBT issued to over

**70k children**

# Public Benefits Update

- Recert process begins March 2021
- Remind customers to keep phone and address up-to-date with DHS

SNAP/TANF/Cash Assistance	Medical Programs
<p><b>Interviews</b></p> <ul style="list-style-type: none"><li>• Waived through June 2021</li></ul> <p><b>Recerts</b></p> <ul style="list-style-type: none"><li>• Recerts for SNAP/TANF started for March, notices and reminders have been going out</li><li>• IDA and GC recert process in effect</li></ul> <p><b>Mid-Certs/Interim Contacts</b></p> <ul style="list-style-type: none"><li>• Waived through June 2021</li></ul>	<p><b>Interviews</b></p> <ul style="list-style-type: none"><li>• Waived</li></ul> <p><b>Recertifications</b></p> <ul style="list-style-type: none"><li>• Waived</li></ul>

# FRSP Update

- Rental subsidy will be extended to all families in the program until June 30, 2021
- DHS is planning the implementation details of the FRSP Task Force recommended pathways:
  - Connection to TAH/PSH
  - Integrated Case Management (ESA/FSA)
  - Career Mobility Action Plan
- DHS will work with providers to conduct needs assessment to determine level of support needed to support families and advocate for resources