

Local ERAP

- The new ERAP application platform launched on March 8, 2021 - <https://erap.dhs.dc.gov/>
- Residents can:
 - Create an account
 - Complete application
 - Submit documents
 - Check the status of applications

Eviction Prevention

- The new federal Emergency Rental Assistance (ERA) program is anticipated to go live by the end of March or the beginning of April
- Continued to provide support through CHAP and ERAP until the new program is launched
- DHS, in partnership with stakeholders, is working with Deloitte to finalize the requirements for the ERA program
- Continued conversations with CBOs about their role.
- Continue to build out communication and marketing plan.
- Implement feedback sessions after “go live” to collect thoughts and make necessary adjustments.

Eviction Prevention

- **Eviction Prevention Hotline** - residents in need of rental assistance or information about mortgage relief due to COVID-19 can call 1-888-349-8323 or visit gethelp.dc.gov to complete a referral tool to find resources that might help.
- **FAQ** - DHS worked with OTA, DHCD and ICH to develop an FAQ to help answer questions about rental assistance. <https://dhs.dc.gov/service/emergency-rental-assistance-program>
- **Ongoing Tenant Resources:**
 - **Office of the Tenant Advocate (OTA) hotline** - 202-719-6560 and Tenants Rights and Resources, available at <https://ota.dc.gov/>
 - **Rental Assistance Programs** - DHS's Emergency Rental Assistance Program and DHCD's COVID-19 Housing Assistance Program (CHAP):
more info here: <https://dhs.dc.gov/service/eviction-prevention>