Local ERAP

• The new ERAP application platform launched on March 8, 2021 - [https://erap.dhs.dc.gov/](https://erap.dhs.dc.gov/)

• Residents can:
  – Create an account
  – Complete application
  – Submit documents
  – Check the status of applications
Eviction Prevention

• The new federal Emergency Rental Assistance (ERA) program is anticipated to go live by the end of March or the beginning of April

• Continued to provide support through CHAP and ERAP until the new program is launched

• DHS, in partnership with stakeholders, is working with Deloitte to finalize the requirements for the ERA program

• Continued conversations with CBOs about their role.

• Continue to build out communication and marketing plan.

• Implement feedback sessions after “go live” to collect thoughts and make necessary adjustments.
Eviction Prevention

- **Eviction Prevention Hotline** - residents in need of rental assistance or information about mortgage relief due to COVID-19 can call 1-888-349-8323 or visit [gethelp.dc.gov](http://gethelp.dc.gov) to complete a referral tool to find resources that might help.

- **FAQ** - DHS worked with OTA, DHCD and ICH to develop an FAQ to help answer questions about rental assistance. [https://dhs.dc.gov/service/emergency-rental-assistance-program](https://dhs.dc.gov/service/emergency-rental-assistance-program)

- **Ongoing Tenant Resources:**
  - **Rental Assistance Programs** - DHS’s Emergency Rental Assistance Program and DHCD’s COVID-19 Housing Assistance Program (CHAP): more info here: [https://dhs.dc.gov/service/eviction-prevention](https://dhs.dc.gov/service/eviction-prevention)